



DATA SHEET

System Requirements

| GROUP & ENTERPRISE EDITIONS

Published By |

 **MAXIMIZER CRM**

Maximizer CRM 2017 - System Requirements

The hardware and software requirements for each type of Maximizer installation are listed in the following tables. Please refer to the Maximizer website <https://www.maximizer.com/support/> for updated information.

Note that these are the minimum system requirements for Maximizer, and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Maximizer CRM Enterprise Edition System Requirements

	Server
Processor speed	1.6 GHz (minimum) Quad Core 2.0 GHz or faster processor per server (recommended)
Available RAM	4 GB (minimum) 8 GB (recommended)
Available hard disk space	10 GB or more
Minimum video resolution	SVGA (1024X768) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows Server 2008, 2008 R2, 2012, 2012 R2, or 2016 (32-bit and 64-bit editions) * It is recommended to update to the latest service.
Database software	Microsoft SQL Server 2008, 2008 R2, 2012, 2014, or 2016 (updated to their latest service packs) with full-text search enabled.
Reporting Services	Microsoft SQL Server Reporting Services ¹ with Microsoft SQL Server 2008 R2 Service Pack 1 or later, SQL Server 2012, 2014, or 2016
Email system	32-bit MAPI-compliant, or SMTP (Email Service)
Internet speed	1.5 Mbps (minimum) 2.5 Mbps or higher (recommended) * For a large number of users you will want to increase Internet speed.
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), 7.5(Windows Server 2008 R2), 8.0 (Windows Server 2012), 8.5 (Windows Server 2012 R2), or 10 (Windows Server 2016)

Maximizer CRM Group Edition System Requirements

	Server
Processor speed	1.6 GHz (minimum) Quad Core 2.0 GHz or faster processor per server (recommended)
Available RAM	4 GB (minimum) 8 GB (recommended)
Available hard disk space	10 GB or more
Hard disk format	It's recommended that you install Maximizer on a drive formatted as an NTFS file system. If you want to install Maximizer on a FAT32 file system, you should first convert the drive to an NTFS file system. For information on installing Maximizer on a FAT32 file systems, visit the Maximizer Knowledge Base at www.maximizer.com/knowledgebase . * Maximizer CRM Group Edition should not be installed on a compressed hard drive.
Minimum video resolution	SVGA (1024X768) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows Server 2008, 2008 R2, 2012, 2012 R2, or 2016 (32-bit and 64-bit editions) * It is recommended to update to the latest service packs.
Email system	1.5 MBPS (minimum) 2.5 MBPS or higher (recommended) * For a large number of users you will want to increase Internet speed.
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2), 8.0 (Windows Server 2012), 8.5 (Windows Server 2012 R2), or 10 (Windows Server 2016)

Internet Browser:

Microsoft Internet Explorer 11, Microsoft Edge, Google Chrome for Windows, Mozilla Firefox for Windows and Mac

Mobile Access:

iPhone, iPad, iPod Touch (SUPPORTED IOS 3.5, 4.0, 5.0, 6.0, 7.0, 8.0, 9.0) Android devices (Supported Android 2.1, 2.2, 2.3, 3.1, 4.0 TO 4.3, 5.0 TO 5.1.1, 6.0 to 6.01)

About Maximizer

Maximizer CRM is fueling the growth of businesses around the world.

Our CRM solutions come fully loaded with the core Sales, Marketing and Service functionality companies need to optimize sales productivity, accelerate marketing and improve customer service. With flexible on-premise, our cloud and your cloud deployment options, tailored-to-fit flexibility, state-of-the art security infrastructure, industry-specific editions and anywhere/anytime mobile access, Maximizer is the affordable CRM solution of choice.

From offices in North America, Europe, Middle East, Africa and AsiaPac, and a worldwide network of certified business partners, Maximizer has shipped over one million licenses to more than 120,000 customers worldwide.



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